ORDER OF NOTICE

D.T.E. 05-13 April 6, 2005

Investigation by the Department of Telecommunications and Energy into The Berkshire Gas Company's 2004 Service Quality Report, filed pursuant to <u>Service Quality Standards for Electric Distribution Companies and Local Gas Distribution Companies</u>, D.T.E. 99-84, (June 29, 2001).

The Berkshire Gas Company is required to serve notice to the service lists in D.T.E. 99-84 and <u>Investigation into Service Quality Guidelines</u>, D.T.E. 04-116, at least ten (10) days prior to April 21, 2005. The Company is also required to make return of service **prior** to April 21, 2005.

By Order of the Department,

MARY L. COTTRELL, SECRETARY